



Case Study - Deli Worker Slices Hand

August 2009

- Days off work reduced by ninety percent
- Medical-only case never goes to lost-time
- Total case costs reduced over sixty percent

CompWorx directly connects case participants with the information needed, enabling the healing process to be the only limitation on return to health and productivity

Workers' Compensation Process – Injury to Return-to-Work

Current Work Comp Timing (day number)	Event	CompWorx Timing (day number)	CompWorx Difference
1	<ul style="list-style-type: none"> • Deli worker slices hand on cold cuts slicer • Store Manager takes injured worker to local hospital emergency room • Injured worker is treated by Physician's Assistant in ER, with phone-based consult from local Hand Doctor • Injured worker goes home with pain meds and instructions to see hand Dr. within 48 hours 	1	
2	<ul style="list-style-type: none"> • Pain meds wear off, Injured worker calls hand doctor. • Receptionist give injured worker next available appointment 	2	CompWorx network physician alerted that patient will be calling
10	<ul style="list-style-type: none"> • Injured worker is seen by hand doctor • Doctor needs MRI results to diagnose • Doctor requests authorization for MRI • Doctor sends patient home to wait for MRI authorization 	2	CompWorx network physician sees patient same day as called
15	<ul style="list-style-type: none"> • Authorization is approved 	2	On-line, Electronic authorization for treatment
16	<ul style="list-style-type: none"> • Patient gets MRI • Doctor provides treatment 	2	Patient never went home to wait
21	<ul style="list-style-type: none"> • Doctor gets injured worker's activity-based preinjury job description • Doctor assesses work status relative to the preinjury job and does not releases worker to return to work at this time 	2	On-line, electronic, activity-based job descriptions
25	<ul style="list-style-type: none"> • Doctor gets activity-based job description for available, accommodated job • Doctor releases worker to return to work to accommodated job (receiving clerk) 	2	Employer electronically posts accommodated jobs to case
35	<ul style="list-style-type: none"> • Injured worker returns to productive work which can be done while healing 	3	On-line, electronic job offer and acceptance process

In this case CompWorx cut the time out of work by 91 percent, and kept the case from progressing to lost-time from medical-only

CompWorx doesn't just cut the time to return to work by 90 percent, costs also drop dramatically

Summary of Differences: Current Vs. CompWorx

Case Element	Current Work Comp Environment	CompWorx Work Comp Environment
Type of Case	Lost-time	Medical-Only
Days off work	34	2
Indemnity Payments	\$2500.	Zero Cost
Medical Office Visits Before Return-To-Work	3	1
Medical Office Visit Cost Differential	\$400.	-
Differential Direct Cost Total	\$2900	-
Indirect Cost Differential (OSHA Multiplier 1.1 X Direct Costs)	\$3200	-
Total Cost Differential	\$6100	-